

COMMUNICATION REQUIREMENTS FOR PROJECTS

Seminar on project communication



Visibility rules for projects

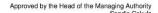
The main principles

Informing about the project

Displaying logo of the Programme

Acknowledging financial funding of the EU and the Programme

Using a disclaimer that the EU is not responsible for the provided information



ETS/5-42/7/2018



Communication guidelines
Interreg V-A Latvia–Lithuania Programme
2014–2020

Check for updated version!







Programme logo. Languages.



Available language versions

Mixed Latvian Lithuanian



Programme logo. Size.

It must be possible to read text in the Programme logo.



Other logos can not be larger than EU emblem.

Shall other logos be bigger than specified, an additional EU emblem should be added.

The **recommended** minimum withdraw of the programme logo is 60 mm



Programme logo. Colours.





Project communication elements required by the Programme

•	Informative posters at premises of each project partner	Mandatory
•	Information on websites of each project partner	Mandatory
•	Information in special section of the Programme website	Mandatory
•	Press releases	Recommended
•	Marking of equipment	Recommended
•	Marking of specialized cars	Mandatory if relevant
•	Equipped room/ premises	Mandatory if relevant
•	Marking of infrastructure objects	Mandatory if relevant



Informative posters

Mandatory: at least A3 size informative posters at visible places at premises of each project partner.

Use plain language to explain aim of the project and other information



Common mistakes

Not visible for visitors

Project No, or acronym are not identified

Size of ERDF funding is not identified

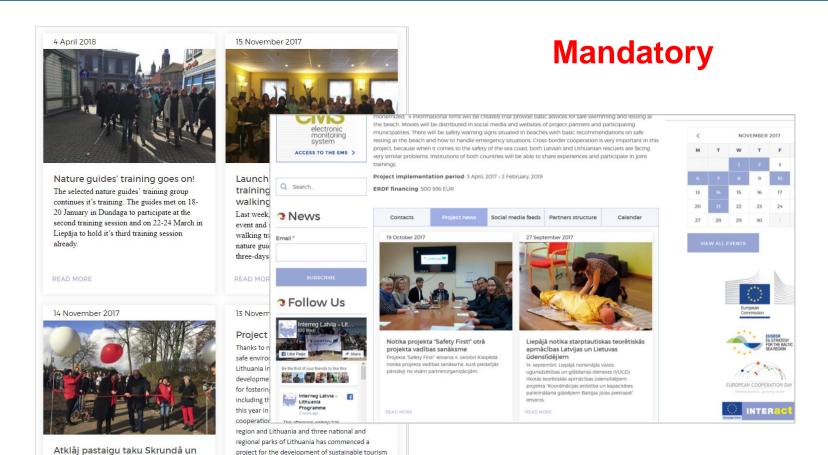
Bad language, grammar mistakes

Not aesthetic layout



uzsāk vides gidu apmācības

Project section on www.latlit.eu



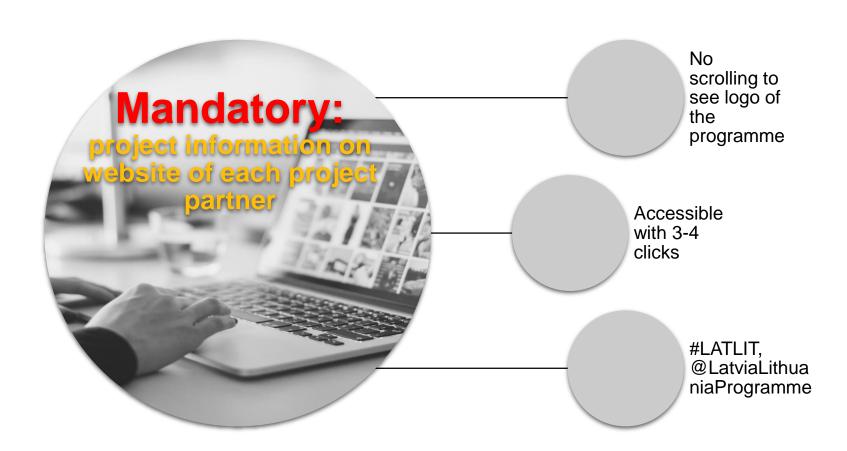
- Use good language
- Describe existing situation and what the project will change
- Indicate project implementation period
- Indicate ERDF financing
- Active project news section
- Active social media feeds
- Active calendar

latlit.eu/coordination-developmentand-capacity-building-of-rescuersalong-baltic-seashore-safety-first-nolli-92/

in Kurzeme and the border regions of Lithuania to



Websites of project partners



Common mistakes

Other logos larger than EU emblem

Wrong colors of logo

Section is difficult to find

No project number or acronym

No other mandatory information

Not informative

Not updated

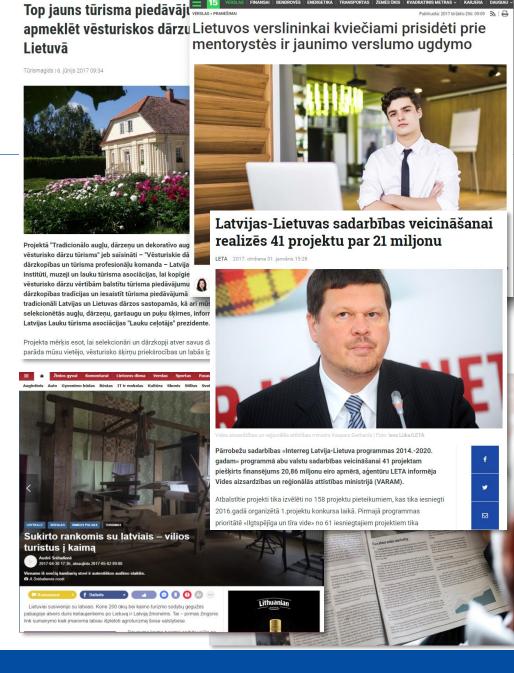
Bad language



Articles, press releases and other information in media

if reported as deliverable must contain:

- 1. Programme logo
- 2. Project title
- 3. A disclaimer
- 4. Information about financial support of the Programme
- Address of a website where more information is available





Press release

✓ prepared by the project✓ distributed to media

Recommended

- At least
 - At the beginning
 - At the end of the project
- To media in Latvia and Lithuania
- To international media is encouraged

Evidences for the report:

- Press release
- List of media to which it was sent-out
- Copies of publications



Photo by Florian Klauer on Unsplash



Marking of infrastructure objects

Mandatory for project with infrastructure works:

- temporary billboard at the start of works
 - if total costs for the infrastructure or (re)construction of 1 site within the project >500 000 EUR
- permanent plaque or a billboard in 3 months

Communication guidelines:

- Mandatory elements
- Sample template for plaques

General information plaques can be provided by JS









Labeling of equipment and equiped rooms

- Equipped room/premises mandatory plaque
- Specialized cars mandatory labels
- Other equipment recommended

LP should request for stickers and plaques from Janis.Vanags@varam.gov.lv





Events

Materials must contain

- 1) programme logo, and
- 2) project title.
 - use Programme template for list of participants

Not latter than two weeks before event:

- enter event in the calendar on the Programme website
- inform JS via eMS

The EU flag and/or movable stands of the projects, containing the Programme logo have to be displayed at all events

- make photos

Save for reporting lists of participants, photos and all related materials



Other materials

Follow visibility rules



Consult JS if in doubt



Penalties

Type of mistake	Amount of correction
Publicity requirements have not been fulfilled, but the publicity elements can be added	0-10% or warning
Technical mistakes related to publicity requirements (mistakes with colours, size or similar)	10%
Elements of the publicity requirements missing	25%
No publicity requirements have been fulfilled, and no corrective measures are possible	100%



Common mistakes

- Wrong name of the programme or ERDF
- No project number and acronym
- Distorted logo of the programme
- Size of EU emblems not respected
- Amount of ERDF funding is not indicated
- Bad language
- No disclaimer in case of expressed opinion



Timeline of communication activities

Measure		When & For how long
1. Informative posters at premises of each project partner	Mandatory	Start of project
		Till the end of the project
2. Information on websites of each project partner	Mandatory	Start of project
		Regularly, till the end of the project
3. Information in special section of the Programme website	Mandatory	Start of project
		Regularly, till the end of the project
4. Press releases	Recommended	The first 3-4 months of project
		At the end of project
		When important events of the project can be highlighted
5. Marking of equipment	Recommended	After purchase
		Remain after the end of the project
6. Marking of specialized cars	Mandatory	After purchase
		For at least 5 years after the final payment
7. Equipped room/ premises	Mandatory	After purchase
		For at least 5 years after the final payment
8. Marking of infrastructure objects	Mandatory	 No later than 3 months after end of works
(investment works < 500 000 EUR in one site)		 For at least 5 years after the final payment
9. Marking of infrastructure objects	Mandatory	Temporary billboard – at the start of works
(investment works > 500 000 EUR in one site)		• Permanent plaque – no later than 3 months after end of works
		For at least 5 years after the final payment



Five things to remember

1. Use the Programme logo and acknowledge EU support
 2. Make photos and videos

3. Keep evidences

4. Inform JS about events two weeks in advance

5. Always check if your meet the project communication requirements

