

# FOR PUBLIC SECURITY IN THE LATVIA-LITHUANIA CROSS-BORDER REGION

Zemgale planning region, located in the middle of the country, has about 290 kilometers of land border with neighboring Lithuania. At the border live inhabitants of 24 Zemgale rural territories, whose daily life in various areas coincides with the course of life of their neighbors, including socio-economic, cultural, educational, environmental protection and other issues. However, each of the neighboring countries has its own peculiarities of local government, legislation, public order and habits, which greatly influence mutual relations and development trends of the territory.

The local rescue service, regardless of its affiliation and public awareness, operational and professional cooperation on both sides of the border are crucial in dealing with the consequences of floods, storms and other natural disasters, environmental pollution and fires, in traffic accidents and prevention of crime. Therefore, Zemgale Planning Region, involving partners from Aknīste, Tērvete and Vecumnieki municipalities in Zemgale, as well as from Biržai and Rokiškis districts in Lithuania, has implemented the Interreg V-A Latvia-Lithuania cross-border co-operation program 2014-2020 project LLI-302 "Improvement of the efficiency and availability of local public security services on the Latvian-Lithuanian border" (Safe borderlands).

During implementation of the project, meetings of representatives of local state and municipal public security structures, including police, border guards and rescue services, took place in each partner institution took place - trainings to find and create the best solutions to improve cooperation, increase service response capacity in life-threatening situations. In parallel, an extensive study has been carried out on the availability and quality of public security services in the border areas, and an Action Plan for improvement of legislation and practical activities has been developed. The mentioned document has become the basis

for conclusion of bilateral cooperation agreements between Aknīste and Rokiškis, Vecumnieki and Biržai, Tērvete and Joniškis local governments. Experience of the project partners exchange trip to the Polish-German euroregion "Pomerania", which has been successfully implementing a number of cross-border cooperation projects aimed at improving public security services and institutional cooperation, has been very valuable. At our own home, on the Latvian-Lithuanian border, with the support of the "Safe borderlands" project, almost 100 video surveillance cameras were purchased and installed in five municipalities to increase the capacity of security services, which were included in local stationary control systems, speed monitor was installed in Aknīste - display and informative road signs, in all the border municipalities involved in the project, additional modern equipment for the needs of the rescue service was purchased, but in Biržai, neighboring Lithuania, modernization of street lighting was carried out while improving infrastructure.

A valuable contribution to the improvement of public safety in Tērvete municipality can be considered a fire truck purchased with the support of the project, which is new and significantly more powerful than the previously used one, suitable for work in difficult conditions in rural and forest areas. Implementers of the project have done a lot to educate children and young people, increase prestige of the police, border guard, medical and firefighting professions by organizing various competitions, practical classes and exciting games in traffic safety, firefighting and other fields. In turn, the richly illustrated information booklet prepared in Latvian, Lithuanian, Russian and English will serve as a peculiar and practical source of information for the general public, as well as travelers - tourists in both neighboring countries.





One of the video surveillance system cameras deployed with the support of the project in Biržai, Lithuania.

## MEDICAL EMERGENCY

In case of minor illnesses or injuries, you should contact your family doctor or call the family doctor's advice line - phone no. 66016001 after working hours (it is open on weekdays from 17.00 to 8.00, but on weekends and holidays - 24 hours a day). Emergency number "113" of the SEMS service must be called in situations where a person's life is in danger and minutes are crucial in receiving emergency medical care - a very serious injury has occurred or there is a sudden illness and emergency medical care is needed immediately:

1. unconsciousness,
2. breathing stops or sudden breathing problems occur,
3. there is a life-threatening injury or severe bleeding,
4. sudden pain behind the sternum, which may be a sign of a heart attack,
5. there is a sudden weakness on one side which may indicate a stroke,
6. other life-threatening situations



# USEFUL INFORMATION



# USEFUL INFORMATION

HOW TO RECEIVE HELP



## **FIRE AND RESCUE SERVICE, STATE POLICE, MUNICIPAL POLICE**

You can call 112 (Fire and Rescue Service) 24 hours a day; 110 (State Police and Municipal Police). If immediate police assistance is not required, it is possible to appear in person at the municipal police station or submit an application electronically.

If a car has been stolen, a car accident has occurred, documents have been stolen, a person has disappeared, etc., you must call 112 and the information will be forwarded to the relevant services.

### **POLICE COMMISSARIATS**

Call the emergency services on phone 112 or contact the nearest police commissariat.

### **FIRE AND RESCUE SERVICES**

Call the emergency number 112.

### **MEDICAL EMERGENCY**

Call the emergency number 112

### **STATE BORDER GUARD SERVICE**

Individuals should call the emergency number 112. Whenever possible, efforts should be made to minimize negative consequences of the accident (provide assistance, save property, etc.).

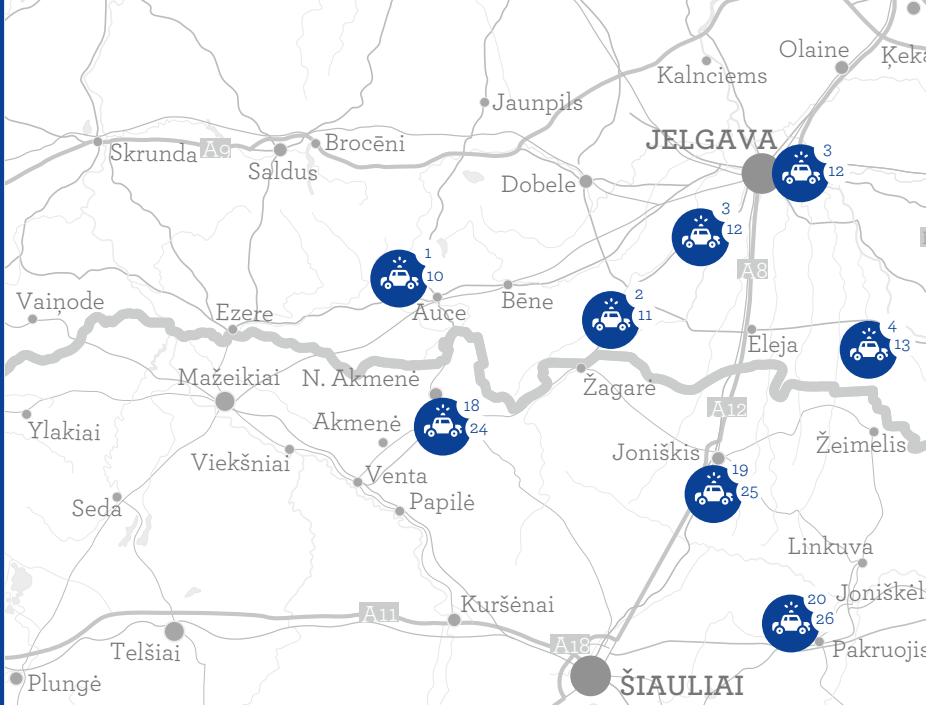


# **USEFUL INFORMATION**





Experience exchange visit of Latvian and Lithuanian security service providers in May 2019 to local security service providers in Polish border town of Szczecin.



### STATE POLICE



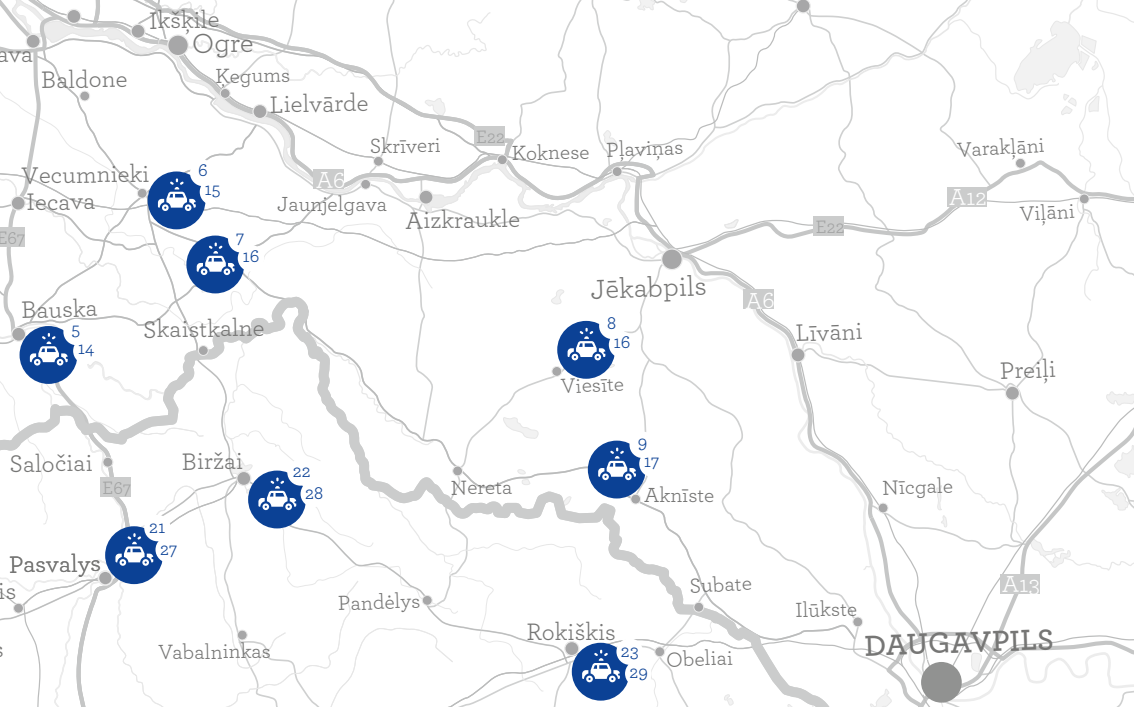
- |   |                         |
|---|-------------------------|
| 1 | Auce municipality       |
| 2 | Tērvete municipality    |
| 3 | Jelgava municipality    |
| 4 | Rundāle municipality    |
| 5 | Bauska municipality     |
| 6 | Vecumnieki municipality |
| 7 | Viesīte municipality    |
| 8 | Viesīte municipality    |
| 9 | Aknīste municipality    |

### MUNICIPAL POLICE



- |    |                         |
|----|-------------------------|
| 10 | Auce municipality       |
| 11 | Tērvete municipality    |
| 12 | Jelgava municipality    |
| 13 | Rundāle municipality    |
| 14 | Bauska municipality     |
| 15 | Vecumnieki municipality |
| 16 | Viesīte municipality    |
| 17 | Aknīste municipality    |





### POLICE COMMISSARIATS



- 18 Akmene district local government
- 19 Joniškis district local government
- 20 Pakroja district local government
- 21 Pasvale district local government
- 22 Biržai district local government
- 23 Rokiškis district local government

### PUBLIC ORDER DIVISIONS



- 24 Akmene district local government
- 25 Joniškis district local government
- 26 Pakroja district local government
- 27 Pasvale district local government
- 28 Biržai district local government
- 29 Rokiškis district local government

**STATE POLICE OF THE REPUBLIC OF LATVIA**

1	Auce municipality	Raiņa Street 2, Auce, LV-3708	110, 112, 63745576
2	Tērvete municipality	Zelmeņi, Tervetes rural territory, Tervetes municipality, LV-3730	110, 112, 63755106
3	Jelgava municipality	Pētera Street 5, Jelgava, LV-3001	110, 112, 63004200, 63004202
4	Rundāle municipality	Pilsrundāle, Rundāle rural territory, LV-3921	110, 112, 63902100, 63902102
5	Bauska municipality	Zaļā Street 12, Bauska, LV-3901	110, 112, 63902100, 63902102
6	Vecumnieki municipality	Liepu Street 13, Valle, Valles rural territory, Vecumnieku municipality, LV-5106	110, 112, 63976202
7		Rīgas str. 29, Vecumnieki, Vecumnieki rural territory, Vecumnieki municipality, LV-3933	110, 112
8	Viesīte municipality	Smilšu Street 2, Viesīte, Viesītes municipality, LV-5237	110, 112, 65245002
9	Aknīste municipality	Pētera Street 5, Jelgava, LV-3001	110, 112, 63004202, 63004200

**MUNICIPAL POLICE OF THE REPUBLIC OF LATVIA**

10	Auce municipality	Raiņa Street 2, Auce, LV-3708	63004200
11	Tērvete municipality	Zelmeņi, Tervetes rural territory, Tervetes municipality, LV-3730	20280114, 26557068
12	Jelgava municipality	Dzirnavu Street 1, Svete, Svetes rural territory, Jelgavas municipality, LV-3008	63012254
13	Rundāle municipality	Pilsrundāle, Rundāle rural territory, LV-3921	29145194
14	Bauska municipality	Uzvaras Street 6, Bauska, LV-3901	20278188
15*	Vecumnieki municipality	Vecumnieki, Rīgas Street 29a, Vecumnieki rural territory, Vecumnieki municipality, LV-3933	25477131, 63920587
16	Viesīte municipality	Smilšu Street 2, Viesīte, Viesītes municipality, LV-5237	110, 112
17	Aknīste municipality	Skolas Street 7, Aknīste, Aknīste municipality, LV-5208	29233090

\* In Vecumnieki, instead of the municipal police, there is the Public Security Department of Vecumnieki municipality

## POLICE COMMISSARIATS OF THE REPUBLIC OF LITHUANIA

18	Akmene district local government	P. Jodelės st. 2, Naujoji Akmene	870 060 000
19	Joniškis district local government	Medžiotojų st. 1, Joniškis	870 060 000
20	Pakroja district local government	Vytauto Didžiojo st. 15, Pakroja	870 060 000
21	Pasvale district local government	Vilniaus st. 3, Pasvale	870 060 000
22	Biržai district local government	Vytauto st. 39, Biržai	870 060 000
23	Rokiškis district local government	Pramonės st. 9, Rokiškis	870 060 000

## PUBLIC ORDER DIVISIONS OF THE REPUBLIC OF LITHUANIA

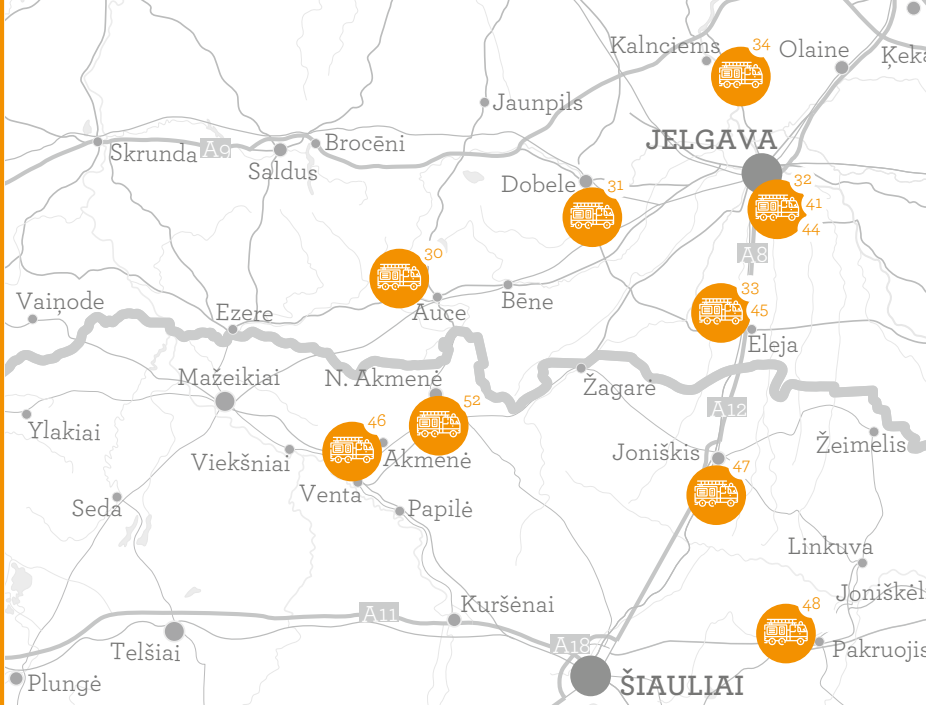
24	Akmene district local government	A. Petravičiaus a. 2, Naujoji Akmene	842556787
25	Joniškis district local government	Livonijos st. 4, Joniškis	861207145
26	Pakroja district local government	Kestučio st. 4, Pakruoja	861451544
27	Pasvale district local government	Vytauto Didžiojo a. 1, Pasvale	868721688
28	Biržai district local government	Vytauto st. 59, Biržai	867221830
29	Rokiškis district local government	Respublikos str. 94, Rokiškis	869870128

## BORDER GUARD OF THE REPUBLIC OF LATVIA

Across the border	Rūdolfā Street 5, Riga, LV-1012	67075616, 67323994
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## BORDER GUARD OF THE REPUBLIC OF LITHUANIA

Vilnius border unit	Vilniaus st. 47, Mickūni, Vilnius district	112, 852672701
Pağėgu border unit	Klaipėdos st. 6, Pağėgi	112, 844157955



## FIRE AND RESCUE SERVICE

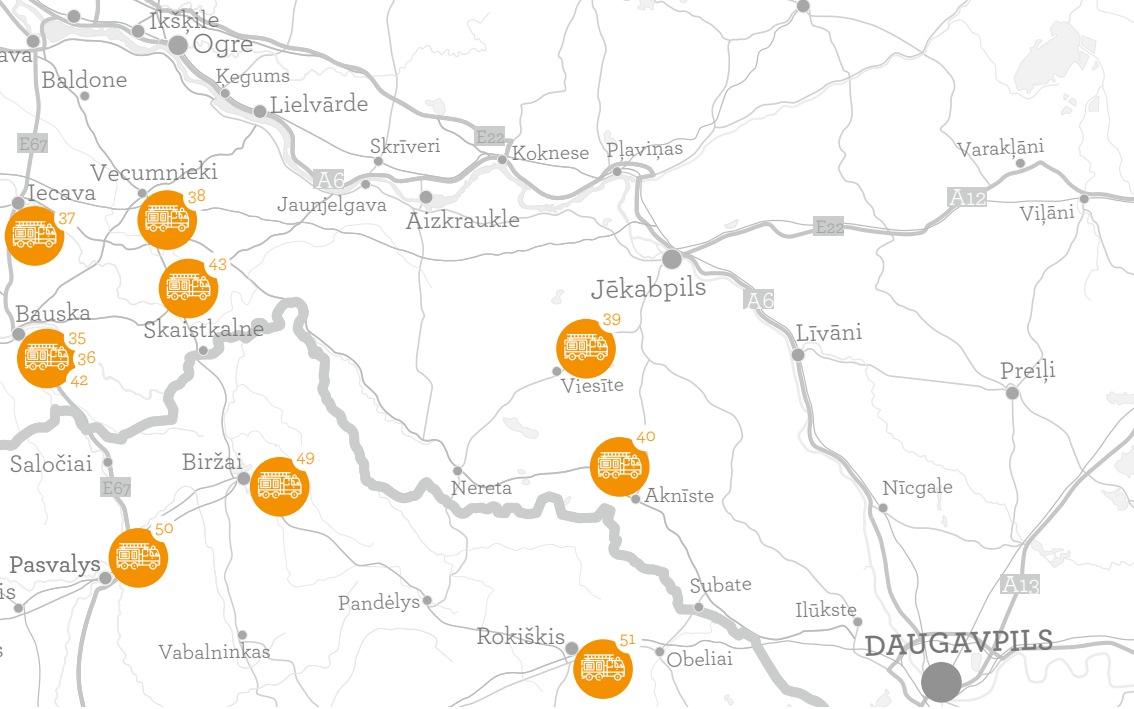



30	Auce municipality	36	Bauska municipality
31	Tērvete municipality	37	
32		38	Vecumnieki municipality
33	Jelgava municipality	39	Viesīte municipality
34		40	Aknīste municipality
35	Rundāle municipality		

## VOLUNTARY FIRE BRIGADE ORGANIZATIONS



41	Jelgava municipality
42	Bauska municipality
43	Vecumnieki municipality
44	Jelgava municipality
45	Tērvete municipality



**FIRE AND RESCUE SERVICE** 

- 46 Akmene district local government
- 47 Joniškis district local government
- 48 Pakroja district local government
- 49 Birzai district local government
- 50 Pasvale district local government
- 51 Rokiškis district local government

**VOLUNTARY FIRE-FIGHTERS BRIGADE ORGANIZATIONS** 

- 52 Akmene district local government
- 53 Joniškis district local government

**FIRE AND RESCUE SERVICE OF THE REPUBLIC OF LATVIA**

30	Auce municipality	Bēnes Street 8, Auce, LV-3708	112, 63745501
31	Tērvete municipality	Dobeles municipality, Dobeles city, Brīvības street 7a, LV-3701	112, 63721540
32	Jelgava municipality	Dobeles Street 16, Jelgava, LV-3001 (Jelgava side)	112, 63037550
33		Jelgavas municipality, Eleja rural territory, Eleja, Bauskas street 1, LV-3023 (Eleja post)	112, 63061101
34		Jelgava municipality, Kalnciema rural territory, Kalnciems, Lielupes street 1, LV-3016 (Kalnciems post office)	112, 63069200
35	Rundāle municipality	Bauska municipality, Bauska city, Skolas street 17, LV-3900	112, 63960603
36	Bauska municipality	Bauska municipality, Bauska city, Skolas street 17, LV-3900	112, 63960603
37		Iecavas municipality, Iecava, Rīgas street 18a, LV-3913	112
38	Vecumnieki municipality	Vecumnieku municipality, Vecumnieku rural territory, Vecumnieki, Bauskas street 3, LV-3933	112, 63976232
39	Viesīte municipality	Viesītes municipality, Viešītes city, Amatnieku street 2, LV-5237	112, 65245001
40	Aknīste municipality	Aknīste municipality, Aknīste city, Saltupes street 7, LV-5208	112, 65266101

**JELGAVA CITY AND DISTRICT VOLUNTEER FIRE-FIGHTERS ASSOCIATION**

41	Jelgava municipality	Pētera Street 5, Jelgava, LV-3001	63023015
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**BAUSKA VOLUNTEER FIRE-FIGHTERS ASSOCIATION**

42	Bauska municipality	Pilskalna Street 13a, Bauska, Bauska municipality, LV-3901	63927673
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**BĀRBELE MUNICIPALITY FIREFIGHTERS SERVICE**

43	Vecumnieki municipality	Liepu aleja 9. Bārbele, Bārbele rural territory, Vecumnieki municipality	26159324
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**ZEMGALE DISTRICT VOLUNTEER FIRE-FIGHTERS ASSOCIATION**

44	Jelgava municipality	Meiju ceļš 43 - 20, Jelgava, LV-3007	27070702
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**TĒRVETE MUNICIPALITY FIRE-FIGHTERS SERVICE**

45	Tērvete municipality	Tērvete municipality, Tērvete rural territory, "Jaunzelmeņi", LV-3730	29234283
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## FIRE AND RESCUE SERVICE OF THE REPUBLIC OF LITHUANIA

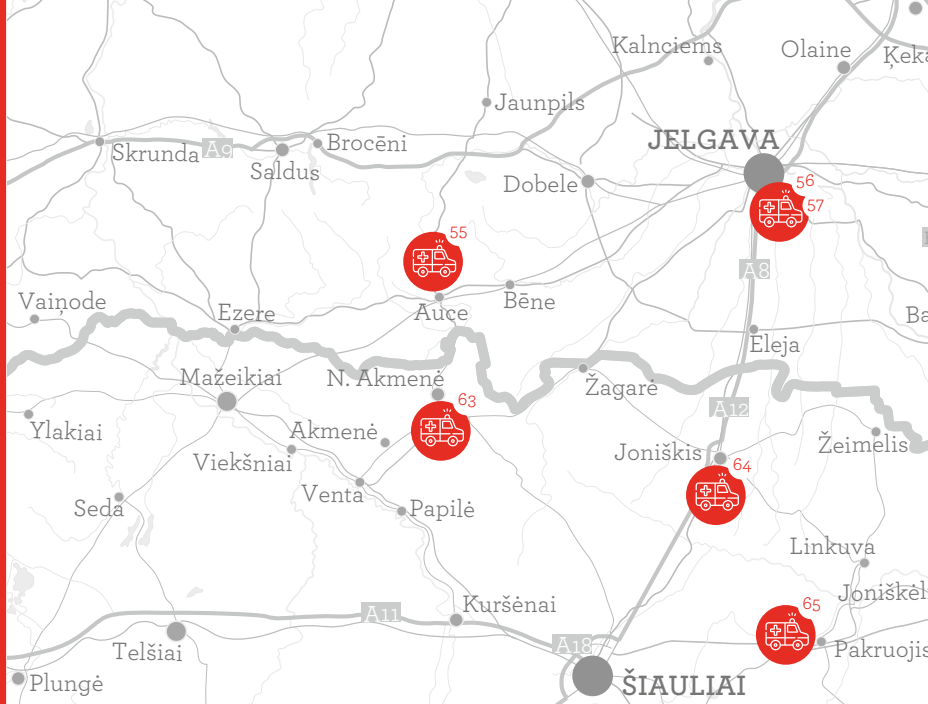
46	Akmene district local government	S. Daukanto st. 3, Akmene	112, 842557001
47	Joniškis district local government	Žemaičių st. 8, Joniškis	112, 842652957
48	Pakroja district local government	L. Giros str. 3D, Pakroja	112, 865647577
49	Biržai district local government	J. Janonio str. 1, Biržai 41171, Lithuania	112, 845035309
50	Pasvale district local government	Joniškėlio st. 12 Pasvale	112, 845134371
51	Rokiškis district local government	Respublikos str. 64, Rokiškis	112, 845871037

## LITHUANIAN VOLUNTARY FIRE-FIGHTERS BRIGADE ORGANIZATIONS

52	Akmene district local government	Eibučių str. 23, Naujoji Akmene	868685636
53	Joniškis district local government	P. Avižonio str. 7 A, Žagare	868656277



The new firefighters truck KAMAZ-43118-E6 for the needs of the Tervete Firefighting Service purchased with the support of the project

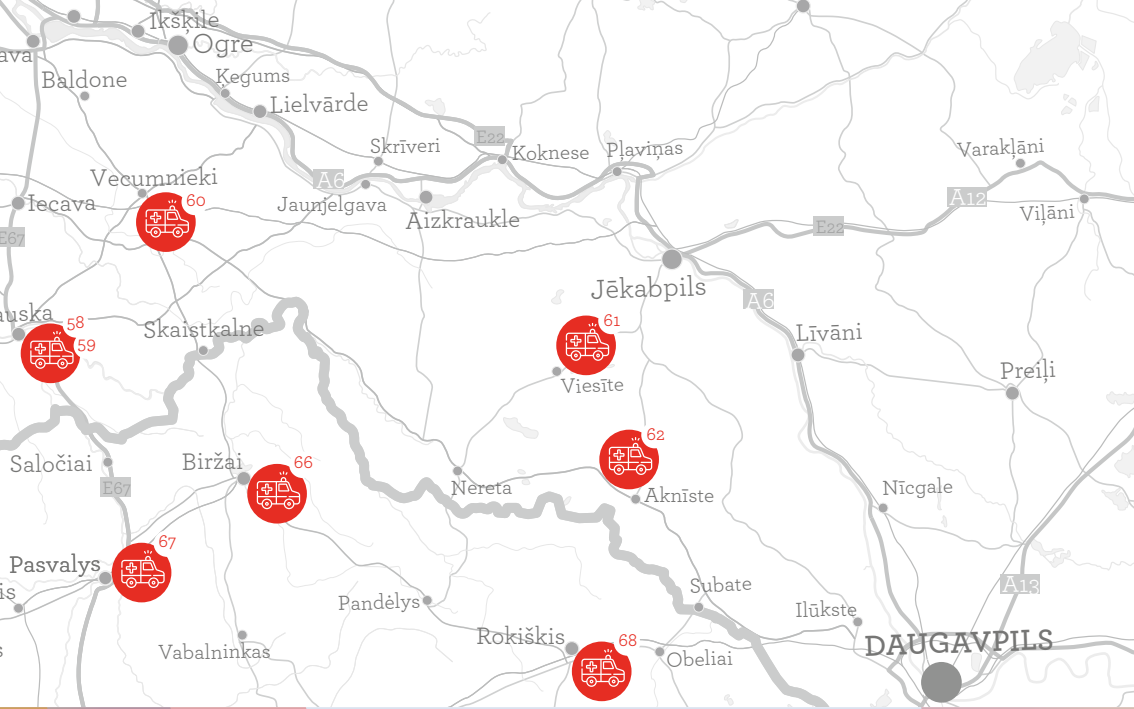


## EMERGENCY MEDICAL SERVICE



54	Auce municipality	59	Bauska municipality
55	Tērvete municipality	60	Vecumnieki municipality
56	Jelgava municipality	61	Viesīte municipality
57		62	Aknīste municipality
58	Rundāle municipality		





**EMERGENCY MEDICAL SERVICE** 

- 63 Akmene district local government
- 64 Joniškis district local government
- 65 Pakroja district local government
- 66 Biržai district local government
- 67 Pasvale district local government
- 68 Rokiškis district local government

## EMERGENCY MEDICAL SERVICE OF THE REPUBLIC OF LATVIA

54	Auce municipality	Tehnikas Street 12, Auce, LV-3708	112, 113
55	Tērvete municipality	Tehnikas Street 12, Auce, LV-3708	112, 113
56	Jelgava municipality	Svētes Street 37, Jelgava, LV-3001	112, 113
57		Brīvības boulevard 6, Jelgava, LV-3002	112, 113
58	Rundāle municipality	Dārza Street 12 a, Bauska, Bauskas municipality, LV-3901	112, 113
59	Bauska municipality	Dārza Street 12 a, Bauska, Bauskas municipality, LV-3901	112, 113
60	Vecumnieki municipality	Bērzu Street 5, Aizkraukle, Aizkraukles municipality, LV-5101	112, 113
61	Viesīte municipality	Kārļa Street 5/7, Viesīte, Viesītes municipality, LV-5237	112, 113
62	Aknīste municipality	Skolas Street 9, Aknīste, Aknīste municipality, LV-5208	112, 113

## EMERGENCY MEDICAL SERVICE OF THE REPUBLIC OF LITHUANIA

63	Akmene district local government	Žemaitijos str. 6, Naujoji Akmene	112, 842552591
64	Joniškis district local government	Pašvitinio st. 21, Joniškis	112, 842661284
65	Pakroja district local government	J. Basanavičiaus st. 4, Pakroja	112, 842169040
66	Biržai district local government	Vilniaus st. 117, Biržai	112, 861588453
67	Pasvāle district local government	Geležinkelių st. 70, Pasvāle	112, 845134320
68	Rokiškis district local government	Juodupės st. 1A, Rokiškis	112, 845871105



## THE COSTS OF SERVICES

- ▶ A visit of an emergency medical assistance team to a person for provision of medical assistance that is not considered urgent. Price 62,20 EUR
- ▶ Visit an emergency medical aid brigade to a person who does not receive health care services paid from the state budget for provision of emergency medical aid. Price 144,51 EUR
- ▶ Transportation of a patient to the next nearest hospital for provision of appropriate emergency medical care at the request of the patient, if the patient has no medical contraindications. Price 56,38 EUR
- ▶ Emergency assistance to residents is provided free of charge (firefighting, rescue works, as well as in cases where the procedure for receiving the services of the State Fire and Rescue Service is specified in other regulatory enactments).
- ▶ Emergency assistance is provided free of charge to the public (in the event of a serious threat to public order, a crime or a road accident).
- ▶ Municipal police, Fire and Rescue Service, State Border Guard, volunteer firefighters do not provide paid services.



## USEFUL INFORMATION



# USEFUL INFORMATION

## THE COSTS OF SERVICES



- ▶ Emergency medical care is provided free of charge in all cases.
- ▶ Services related to police functions, as well as firefighting and other rescue work are free of charge.

## MOST COMMON INFRINGEMENTS AND TYPES

Theft by entering a vehicle, apartment or other room, storage or theft of a vehicle	Criminal offense
Intentional destruction or damage of foreign property	Criminal offense
Driving without a license or driving under the influence of alcohol or other substances	Criminal offense
Intentional causing serious bodily injury to another person	Criminal offense
Use of alcoholic beverages in public places and being in a public place under the influence of alcohol	Administrative violation
Failure to comply with smoking restrictions	Administrative violation
Petty hooliganism (disturbance of public peace - disrespect for society or shameless behavior, ignoring generally accepted norms of behavior and disturbing peace)	Administrative violation
Burning of stubble	Administrative violation
Non-use of reflective clothing for pedestrians traveling on unlit sections of the road during the dark hours of the day	Administrative violation
Incineration of dry grass, reeds, fallen tree leaves, straw, agricultural and horticultural waste in violation of environmental protection requirements	Administrative violation
Road traffic offenses	Administrative violation







Round table discussion on improvement of quality of security services on the Latvian-Lithuanian border, Jelgava Castle, November 2019.